REPORTING LOST / STOLEN CARD

NDB bank
Our Commitment. Your Success.

(PLEASE FILL IN BLOCK CAPITALS)

Title: Rev. ☐ Mr. ☐ Mrs. ☐ Miss ☐ Dr. ☐ Other ☐ Please specify: _____

Name on Card

Card Number

NIC/Passport

Card Lost ☐ Stolen ☐ Captured ☐ Other _____

Date of Last Transaction
d d m m y y y y

Location

Amount

Currency

Auth Code

Time
h h : m m

Does customer dispute any transaction? Yes ☐ No ☐

If yes Transaction details : (Attach Customer Request if there are dispute transactions)

Date Transaction
d d m m y y y y

Location

Amount

Currency

Time
h h : m m

Please replace my card
(Attach Customer Request) Yes ☐ No ☐

Call Center Use Only

Card Blocked by _____ Name _____ Signature
d d m m y y y y

Officer Call Center _____ Name _____ Signature
d d m m y y y y

Card Center Use for Replacements Only

Request Letter Attatched Yes ☐ No ☐

Created By _____ Name _____ Signature
d d m m y y y y

Approved By _____ Name _____ Signature
d d m m y y y y

CALL CENTRE